

DELEGATES REPORT MARCH 2025 (Crystal Palace 8th & 9th)

Contacts for Delegate Team:

RD Sam J rd.rsc@ukna.org 07543 331646

AD Neil Palt.rd.rsc@ukna.org 07841 013249

AD2 Natalie Salt2.rd.rsc@ukna.org 07731 553216

As this is our first report, we figured we would explain how this will be delivered at each Region. Each report will have some opening remarks, followed by three sections:

Section 1 will be anything RSC related, budgets, responses to RCM requests, questions from us etc.

Section 2 will be anything EDM related.

Section 3 will be anything World/NAWS related.

Our RD, Sam J will then summarise this on the floor at the meeting.

You will find an RD folder in the working documents on the website. The link is: https://region.ukna.org/content/rsc-working-docs. Please use this password to access the contents: 2019RSConly

At the moment all current documents are still saved under folder 2024, as the current year's folder i.e. 2025 is not up to date on the website. The relevant folder is named "Temporary March RSC File 2025". Please refer to subfolder named "Regional Delegates Reports". This will have all relevant information shared with us from EDM, NAWS, WB etc.

Section 1 (RSC Business)

Delegate/RSC admin.

Since our election at the January RSC, we've had a busy few weeks during which the following actions were taken:

- Set up all three of us on the UKNA email and cloud storage systems.
- Introduced ourselves and formalised registration on the various NAWS and EDM systems.



- Created UK a Delegates WhatsApp group and set up a file sharing system on Next Cloud.
- Set up a weekly zoom meeting so we can stay in contact and continue to support each other with ongoing commitments.
- All three of us attended EDM in Malta in person. Natalie our AD2, selffunded her visit.
- All three of us attended the online meetings of Interim World Services
 Conference 2025 over two days on 28th and 29th Feb 25. We also
 attended an Induction Meeting which took place on the 15th Feb 25. In
 each case the RD and ARD were able to attend but ARD2 was in
 facetime contact with us via our Whatsapp group.
- Created a delegate commitments spreadsheet which shows all important dates and deadlines etc for the remainder of this conference cycle and also EDM meetings.
- Drew up a budget for 2025, which has been sent to the RSC treasurer.
 Both the budget and the commitment spreadsheet can be found in the RD folder in the working docs referred to above. These documents will be regularly updated throughout the year.

There are Two questions from the EDM that we would like your input on please. These are:

1) As the EDM body, do we want to be able to make a zonal motion as a whole, with both «seated» and «unseated» communities?

2) Do we want to support Israel in making a motion for the 2026 conference regarding local literature production?

(See EDM, Day 2 for expanded explanation)

As requested by the body at the January RSC. Our RD SamJ reached out to the World Board with some questions raised on the floor at the meeting. Here are the questions Sam sent, followed by the NAWS/Board responses:

1. The temporary closure of European Service Office - Why was the office closed? when did it close and when did it re open? what happened to the orders that had been received by the office and what sort of delay were experienced with the



shipment of literature and merchandise. Is this likely to happen again and what measures have been put in place to avoid a repetition.

WSO Europe was temporarily closed due to staffing issues. We have since restaffed and reopened the office. Literature is flowing from there again without delay, and we have worked through the back orders. While there is no absolute certainty that issues will not happen again, we will do our best to avoid any future interruptions. It is noteworthy that this is the first interruption of this nature in the office's history. In addition to increased production costs, we also have increased oversight and administration for each site we have as we take the responsibilities assigned to NA World Services through the FIPT seriously. Finally, we are looking for additional space to increase the onsite inventory at WSO Europe.

2. Where are our literature printed, and our NA merchandise made? How are they distributed in the world. Where do India and China fit in, with this respect? What about the shipments that arrive in UK for local consumption. Please advise clearly where the latter are printed, stored and distributed from?

We do our very best to contract with suppliers who will provide the Fellowship with the best quality literature and merchandise at the best price. We understand that we live in a world based on a global economy and our suppliers have production facilities in many places, including the US and China. Much of what arrives in the UK travels through our Brussels office. There are situations where it is best to produce literature in the country where it is needed. In our effort to manage production, we only make this choice in just a few countries, India being one. The import of NA materials there is costly and problematic.

3. A concern has been raised by one of our ASCs with respect to using printing companies in China which are mere sweat shops and exploit children. One of the RCMs advised that they had written to NAWS about this issue and had been told that the factory being utilised by NAWS had an ISO accreditation number so and so. The ASC apparently checked this number and found that it had expired some 6 years ago! Can you please advise the situation concerning this issue. Has this been raised by others and has it been investigated?



We exercise due diligence, as we are able, to ensure that those production facilities operate in a lawful manner. This new information has not been raised by others, but we will investigate it, as requested. As you may know, we use an international printing company for the majority of our printing and have visited many of their locations and know their business practices. It is also important to note that the companies we deal with in China comply with standards for their respective industries that conform to US expectations. Our printer, RRD Donnelly, for example, has this information readily available.

EHS

External Certifications

Our company, EHS Management System, has positioned many locations to earn certification from third-party organizations, including ISO 14001 and ISO 45001. For a complete listing by site, please

visit: www.rrd.com/about/commitments/ external certifications

4. Can literature for UK consumption only, be printed by a local printing company within the UK. This will not affect FIPT as NAWS inc will still be placing the order with the company, in the same fashion that it does in other countries such as India. If not, why? if this isn't possible can any literature ordered by the UK be sent straight to the UK from the factory, without going through a distribution centre?

As noted above, there are just a very few extreme situations that force us to approve the production of literature outside our standard process. The UK is not one of those countries that presents challenges with importing literature and materials. Since up to now, NAWS has proven to provide an effective means to fulfil our responsibility to the Fellowship in providing literature and protecting our intellectual property, we would not approve local production, as requested.

Thanks again for writing, Sam. Irene C, World Board Chair, is copied on this response.

Warm regards,
Steve Rusch
NA World Services



Section 2 (EDM Business) https://edmna.org

https://edmna.org/edm-blog/

Jan 19th Sam J attended the bi-annual EDM Community Dialogue meeting. Main topic for discussion was centred around the World Convention. Full conversations with the World Board can be found in the RD folder in the working docs.

Winter EDM, Malta, Day One Thursday 20th Feb

The Steering Committee (SC) hosted an orientation meeting for all new delegates.

Chair opened and welcomed everyone.

Steering committee report -

Chair and Vice Chair, full SC report can be found in the RD folder in the working documents. 2017 Vice treasurer changed from 1 to 2-year commitment, with only physical attendance in their second year. With the increased workload chair asked if this could be changed to full attendance. Vice treasurer paid his own way to attend Malta, chair asked for VT to be refunded and for VT to be funded to attend Rotterdam for the summer EDM. Body approved the funding.

<u>Secretary report</u>, Sec asked for patience when requesting information from the Sec team. They advised that they are very busy and will respond as soon as possible. Sec advised that post EDM emails will be sent out as individual days. i.e. Day 1, Day 2 etc.

<u>Treasury report</u>, full treasury report and Q&A will take place on Sunday morning, once figures have been updated to include Malta expenses.

<u>Community Dialogue</u>. Full Regions reports and Region Questions can be found in the RD folder.

This runs exactly like our RSC. Regions submit questions and other Regions share their experience.

<u>NAWS Report + Q&A.</u> Travis (NAWS) Jorge & Yoel (WB) Full report can be found in the RD folder.



WSO Europe, From January this year Stephan has caught up with the larger back orders and is currently working through the smaller back orders. WSO are currently looking for larger premises for the European office so they can hold more stock.

Please complete requested input revisions and surveys.

https://na.org/naws-projects-and-surveys/

https://na.org/naws-projects-and-surveys/revising-hi-basics/

https://na.org/naws-projects-and-surveys/revising-ip-21-the-loner-staying-clean-in-isolation/

Toolbox on Virtual service basics says March 1st deadline but they will accept input after that date. You can submit direct to <u>FSmail@na.org</u> after the deadline.

https://www.surveymonkey.com/r/VSB2024

https://na.org/naws-projects-and-surveys/toolbox/

Other useful resources to look at are -

https://na.org/fellowship-development-resources/maps-diagrams-nagrowth/

https://na.org/naws-events/webinar/

https://na.org/naws-events/annual-events/

There was much discussion around the world convention. Both around WCNA 38 (Washington) and where and when the next convention might be held. At present the board still don't have final figures from Washington, but it's estimated that there will be a loss of around \$900,000. Explanations given for this were mainly down to lower-than-expected attendance. 24,000 budgeted only 18,000 attended.

They are asking for fellowship input as to why numbers were low. Please complete the WCNA Survey.

https://www.surveymonkey.com/r/WCNA

This then led to quite an involved conversation around the future of WCNA, and specifically 2027. (see RD folder for correspondence between NAWS/WB and EDM)



They believe Europe will be top of the list for the next Convention outside of the US, however no decisions have been reached. They hope to have answers at the 2026 conference.

German RD raised the point about registration costs and also \$300 per night for accommodation, and suggested costs were the main reason why numbers are down. German RD asked if the German convention workgroup chair could have special privilege to speak. The body granted this request. As you will see in their report in the RD folder, they have already put together a plan and believe they can make a world convention in 2028 work. 2028 would be 50th anniversary of NA in Europe, specifically, Frankfurt Germany and the 75th anniversary of NA. They have investigated various ways they believe it could work, both financially and logistically. This included ideas like, limiting tickets sales to guarantee income, based on presales only. Hotel availably around Frankfurt fairground approx. 40,000, so this should guarantee cheaper hotels than Washington. Finland RD asked the question about what's happening behind the scenes in relation to WCNA. Is there some kind of process that could be followed, like the bidding process used for ECCNA. WB response was that delegates would make the final decision at Conference. More than half the board will be present in Rotterdam, and they want to continue the conversation there. Denmark RD asked if they could explain the process, they are going through so we can have a decision at conference. Why were the regions not being consulted more about this? WB response, we want time to "breath" whilst the survey is completed. WB does not have a consensus on what the future of the convention might look like. Does it change formats etc? Danish RD asked why they don't engage with the resources in the zones as much as they could? Why were they using an outside company to plan and organise Washington? WB response was that the challenge isn't about location etc. WB response is that they want to delegate more responsibility to zones, but they find it hard to delegate this because they are accountable to the conference. Also, that it's basically too much work and they struggled with it. They also find it hard to delegate as they are responsible to the fellowship and responsible legally for any losses.



Egypt RD raised the point that their fiscal year is based on \$5000, so they find it hard to hear that a loss of nearly \$900,000 is an "investment". They don't feel confident in the ability of the WB to protect against future losses. Poland RD asked when there will be more precise figures for Washington. Also are their specific figures on where members attended from. WB says 85%/90% US members attended. Poland RD highlighted that the loss was "ours" not a NAWS investment.

Ukraine RD asked how the registration price per head was arrived at? WB Venue cost divided by estimated attendees, based on Orlando. RD asked who was allowed to attend for free. WB = newcomers, 30 days and under, main speakers and some members of the public/professionals for the PR presentations etc, staff didn't pay because it was their job, maybe not legal for them to pay. WB paid. RD What fundraisers was there? WB, Concert, merchandise etc. Loss came from low numbers. Cost of labour, contract/decision was made 5 years previous so costs at the time of payment were much higher. RD, who made the decision about profit margin on merchandise? WB, write to NAWS.

WB remined us of the motion passed at the 2023 about suspending the WCNA cycle.

Winter EDM, Malta, Day Two Friday 21st Feb

Agenda was changed so we can deal with the questions that were raised by Israel RD yesterday. Would the EDM support a motion? Can we print literature locally when there are supply issues?

This basically led to two questions.

1) As the EDM body, do we want to be able to make a zonal motion as a whole, with both «seated» and «unseated» communities?
Currently we have 32 regions at EDM, 13 unseated at World
Zonal motion making guidelines revision. (Report and PowerPoint are in the RD folder)

2) Do we want to support Israel in making a motion for the 2026 conference regarding local literature production?



Israel RD spoke about 2021 Rome where Israel asked if there was an option for locally printed literature in times of supply issues. This was raised again in Cairo and only one region was against this. This was then made into a motion for the 2023 Conference. Co-facilitators advised that there was already a similar motion. WB were against the motion. Covid and the war interrupted supply to Israel. Why can't NAWS sign an agreement with local printing companies in times like these? Israel has asked for support (Comakers) from as many regions as possible.

It was also highlighted that this was more targeted at non-English literature as these didn't have the same availability.

Extreme circumstances could be things like, no delivery in 6 weeks of order and payment.

Could it be amended to major regions? Could there be 1 or 2 European printing sites?

NAWS suggested that individual conversations would be more productive rather than an all-encompassing motion.

PR Presentation, Report and Workshop.

EDM PR committee held a presentation to professionals on Friday morning. This was a follow up from a presentation 16 months ago which had 40 people in attendance. This time they had 80 Professionals in the room, with a good mix of local professionals, ranging from health care to social justice and included the local health minister.

EDM PR committee meets on the 2nd Tuesday each month. EDM PR group is open to anyone in PR.

Lots of info about their activities in the RD folder. One highlight was the Lisbon addiction conference, this is the 3rd time we have attended. This time there was 2000 attendees from more than 100 countries, wide ranging medical community, UN, Legal. Giving out books, cards, leaflets etc.

SWOT analysis. **Strength** = stand in main hall, friendly members representing, free literature. **Weakness** = participants only visiting at break, didn't want to take books as they had to carry them, people thought we were selling books. **Opportunities** = Organisers do more conferences; can we get more. Can we add something to the registration desk? Collecting



attendees contact details etc. Speakers visiting the stand, including one judge. **Threats** = Unexpected local addicts turning up. (Using)

We then went into a Social Media workshop, including a small group discussion. Social Media challenges:

- What challenges do you face in applying our principles?
- What are possible solutions?

This was twofold, looking at these from an individual's point of view and from Sub-committees.

https://edmna.org/edm-public-relations/

ECCNA Updates

ECCNA 39 (Helsinki) Final report in RD folder. Committee had loads of great feedback. They emphasised that this not just a celebration of recovery but was also an EDM fundraising event. Figures are great. Key elements of future conventions. They suggested speakers' section on ECCNA guidelines could be updated, are there any creative solutions to update these? Licenced vendors, running a business but trying to recruit members to do service?

ECCNA 40 (Rotterdam 18th -20th July 2025) Update report in the RD folder. Website, tickets, merchandise and event tickets available. 337 sold 212 more to break even. Keep checking their website and social media for updates.

https://eccna.nl

https://www.facebook.com/groups/176535396552725

Pre-convention speaker jam for 200 people. Thursday 17th July 18:30 @ Oude Kerk Charlois, Charloisse Kerksingel 35, Rotterdam.

ECCNA 41 (Stavanger 9th to 12th July 2026) Summary update report in the RD folder.

Winter EDM, Malta, Day Three Saturday 22nd Feb

FD Report: Report and Presentation are in the RD folder. Vice chair reminded us that winter EDM is basically an FD event.

Some FD highlights since Helsinki. FD have been supporting Romania in their communications with NAWS regarding translations. They are in



contact and building relationships with NA groups in Morrocco, only 5 groups at present, however they have their first convention in July this year. Website: www.na-maroc.or Egypt have been helping them with Arabic literature.

ESLD update. Already 118 registrations out of a possible 200 so please book asap to avoid disappointment. More info and link for registration can be found - https://edmna.org/esld6/

ZD webinar continues. Meetings are held every **third Monday of the month** at **20:00 CET. Open to EDM delegates.**

We have topics decided and dependent on input from delegates, for example:

- Guidance on 2023 CAR and CAT motions.
- Preparing for 2025 CAR
- Preparing for regional CAR Workshops
- -NAWS Budget

ZDs asked the RDs for suggestions on we want from them? Some feedback so far included, more workshops, more webinars, more collaboration with WB and create a ZD team.

ESLD ZD workshop - "NA Service Structure and Strategic Planning".

Back to motion making guidelines. Presentation in RD folder. At present motions at EDM can only be made by unseated regions. In Helsinki the body was asked do you want to make motions as a whole body, consensus was yes. (UK said no)

Egypt RD pointed out that they are strongly objecting to this but also made it clear that if the rest of the body has consensus, so they won't block. UK RD referenced the GWSNA in that it's clear that zonal motions only come from unseated Regions. He added that If the motion was to be backed by the whole body and voted on by all seated and unseated communities, the unseated communities' voice would be diluted. German RD talked about the intent that this was to give motions more "weight".



Israel RD Spoke about Helsinki that the intent was to try and try and give unseated regions more power. ZD only stared in 2016, 2018 was first EDM ZD, after speaking to NAWS, it was understood that this is still a developing system.

Swiss AD (unseated WSC region) asked how this will develop in the future. If this succeeds will this limited unseated regions in the future? Italy AD doesn't see why we need to change the guidelines. He feels if it's not practical and it's not spiritual.

Malta AD (unseated WSC region) concurs with UK, there is no extra weight added by making it an EDM motion, "an EDM motion is an EDM motion" In WSC eyes it will not carry extra weight.

Bulgaria RD felt the same, doesn't think this is helpful for them Portugal RD pointed out that we're going in circles, if we're having this much discussion is it worth it?

Netherlands RD stated that their feels are the same. They suggested that the future of representation might change. So, let's wait to see what happens, let's stay as we are at the moment.

Israel RD suggested that it goes back to regions for discussion.

Egypt RD reminded us that the power of the motion comes from the motion itself not from those who support it.

German RD talked about this is the result of discussion, sometimes we don't always get the results we want.

Swiss AD are glad they can ask for help but need to stay autonomous. Workgroup will stay on standby, will be added to agenda in Rotterdam. No change in policy for now.

FD workshop based on Guiding principles book. Presentation, questions and feedback can be found in the FD folder. PowerPoints can be edited for regions and areas to use.

OP workgroup report. (Check RD Folder for full presentation) Body felt that the OP was disorganised and needed updating. This has resulted from 20 years of things being added. Workgroup was primarily Mathew, Gil and Vasco.



Making transition from OP to guidelines. Some parts were approved 20 years ago, other parts very recent.

SC proposal A with ZD included. Steering Committee and Service Committee.

Vice sec 2 +2 approved. Vice treasurer 2 + 2 approved Vice Media Coordinator 2 + 1EDM attending, ZDA 5yr Clean time requirement approved.

PR and FD abbreviations changed from FDC etc.

ECCNA bid requirements 700 seats. It was suggested that with recent attendance this is increased to possibly 1000. This will be looked at in Rotterdam.

Proposal 6 EDM Room Requirements (ECCNA & Winter). approved Proposal 7 Table Reference Values to be added to appendix. approved EDM (ESC) service committee approved

Anyone can join workgroup? UK RD made some suggestions about further updates top the OP and was advised to join the work group. More work to be done on this.

EDM inventory will take place at Rotterdam EDM. Inventory questions were approved. Presentation with questions is in the RD folder

Website report. Can RDs send content to be included in a resource section on the website please. What do we want on the member area? Send feed back to the Media Coordinator. mc@edmna.org

Audio speakers shares available. https://edmna.org/speaker-eccna-39/ Possible MC team will form. Request for laptop?

Winter EDM, Malta, Day Four Sunday 23rd Feb

Elections

EDM Chair 5 Years CT, 2 Years term of service. One candidate, Guilherme N (Portugal) current Vice Chair.

EDM Vice Chair 5 Years CT, 2 Years term of service. Four Candidates, Mathew J (UK) former ZD, Sam K (UK) former RD, Mahmoud S (Egypt) current Secretary, Ayman S (Egypt) former FD chair.



All candidates completed and retuned a written resume form (CV) prior to the elections. This was distributed to delegates on the Saturday afternoon. Roles and responsibilities and Concept Four read to the room.

Questions to chair – No questions, candidate asked to leave the room. Portugal RD spoke in favour and said candidate had full support. Sweden RD and Netherlands RD both spoke in favour and offered full support. Italian AD then spoke and asked if it was too late to ask the candidate a question. Chair refused, saying it was too late. Egypt and UK delegates spoke against chairs decision and asked for candidate to come back in for a question. Again, chair refused but then asked the floor if they wanted the candidate to come back. Floor said no.

Voting RDs counted. 27 in the room, 5 online. Candidate Elected.

Vice Chair elections. All candidates took the opportunity to speak to the floor regarding their CV and what qualities they bring. Questions to Vice Chair Nominees –

Finland RD asked why UK region backs only one candidate? Sam K replied that maybe UK process wasn't clear about RBZ process. Finland RD asked if Egyptian candidates had regional backing. Egypt RD asked for clarification on when secretaries position ends. Chair clarified that if Mahmoud is successful, he will serve as VC immediately and Remco Vice Sec will cover Sec role until Rotterdam and further elections. Italy AD asked if we're setting a bad president here? They also asked if they also sponsor people, as this is a huge commitment and is worried some of them are over stretching themselves? Candidates were asked to leave the room. VC clarified the election process. 50% +1 candidates, with least number of votes will drop out until one candidate remains. Finland RD asked how UK came to decision to support only one candidate. UK RD clarified the process that happened at UK region.

First round of voting. Mahmoud eliminated. Round two. Ayman eliminated. Round three, Mathew or Sam. Sam elected.



Chair asked for clarification if Mahmoud will continue to serve as Vice Sec until Rotterdam. Sweden RD would like Mahmoud to serve until Rotterdam. Lots of RDs willing to second the proposal.

New terms of service for Vice Secretary and Vice Media Coordinator will start from Rotterdam.

Winter 2026 RDM bid. Vilnius, Lithuania. Full presentation is the RD folder. Last minute bid form Iceland. Do we accept the bid? German RD spoke against accepting this, not enough time for us to consider it. Not fair on Lithuania, especially after us asking Lithuania to make amendments. Spain RD reminded us that we've had last minute bids before so we should listen to Iceland. Denmark RD shared Spain sentiments.

Iceland last minute bid, again in RD folder. Some parts of the bid were not very clear whilst being presented.

Lithuania selected for Winter 2026 EDM 5th -8th February.

Proposal, Co-makers Belgium and France both ZD, ZDA and Vice PR to attended and be funded to attend ESLDs.

Israel RD proposed that the money is used to fund members from smaller fellowships so they can learn. German RD ask for clarification of intent with this motion. Belgium RD clarifies that ZDs serve better as a team. Vice PR Chair clarified that the wording isn't great, that they have enough funds in their budget already for the second Vice PR Chair. PR chair highlighted that the chair sponsors vice chair into their roles, so makes sense to have both there. Spain RD reminded us that ESLD is a zonal event and that ZDs should be there. We have consensus.

Treasurer report. Full report in RD folder.

Current balance as of 22/02/25 €75,109.65. Estimated expenses for Winter & Summer EDM + ESLD €80,977.81 Balance -€5768.16 before region contributions. (last year this was around €10,000 from winter to summer EDMs)

Domonique D approved as new Director of EDM Association located under Belgium Law.



Secretary read out the list of decisions made. Full list can be found in the updated OP in the RD folder.

Section 3 (World Business) https://na.org

WSC Interim Conference 2025. We have met three times as a delegate team to look at the motions and to come to a consensus on how we will vote on behalf of the UK fellowship. (Full CAR report and amendments can be found in the RD folder). Neil attended three different on-line CAR workshops. Sam and Neil both attended the orientation meeting on Saturday 15th Feb. All three of us then had further discussions around the motions before Sam voted in the initial Straw Poll on the 17^{th of} Feb. We then took part in the EDM CAR workshop.

Full motion list including initial straw poll votes, final decision votes, how we voted and our thinking behind our decisions can be found on the chart entitled *iWSC Motion Table with results and rational.docx* in the RD working docs folder.

Interim WSC Day 1 Friday 28th February

Irene C, World Board chair welcomed everyone and asked everyone to partake in a moments silence, thinking of our predecessors, followed by the serenity prayer in English.

Conference is being translated into Farsi, Japan, Portuguese, Russian and Spanish.

Attendance count = 256 people in attendance, 126 voting delegates at the initial count, but this does fluctuate, some members drop out and come back. We also had 30/40 listening to the audio stream.

Both sessions on day one, 7pm – 9pm + 10pm – 12am UK, were solely for voting on the twelve motions plus amendments contained in the CAR report. Car report and various other CAR related info can be found in the RD folder.

Full motion list including initial straw poll votes, final decision votes, how we voted and our thinking behind our decisions can be found on the chart



entitled *iWSC Motion Table with results and rational.docx* in the RD working docs folder.

Interim WSC Day 2 Saturday 1st March

Irene C, World Board chair welcomed everyone and asked everyone to partake in a moments silence, followed by the serenity prayer led in Turkish.

Conference is being translated into Farsi, Japan, Portuguese, Russian and Spanish.

Attendance count = 283 people in attendance. Only partial audio stream today as most of the meeting will be in small group discussions.

Today's business is all based around the February 2025 Planning Report. This can be found in the RD folder in our working docs and also on the conference page at NA.org https://na.org/conference/

The plan for today was to break into small groups and go through the issues and objectives listed for each topic in the Planning Report and make sure that we all agree that these are the things we should be focused on for the next cycle.

Session one (7pm – 9pm UK) focused on topics 1 & 2 PR and System Service Support.

Session two (10pm – 12am UK) focused on topics 3 & 4 Fellowship Support and World Service Structure and Operations.

We were split in 20 different small groups with a facilitator and note taker present. We spent nearly 90mins in each session working through the issues and objectives from the plan. Discussing content, making suggestions and workshopping ideas about how we can move these things forward. We then came back together as a conference and briefly shared some key point that arose from each small group discussion.

All discussion notes will be compiled into one document, then shared with the delegates. The WB will then review these. Next stage will be to come together on our Conference Participants Webinars and start working through the solutions section.



If you want to know more about what World Services do, or what happens at Conference etc, there are lot's of great videos and literature in the World Site. A good place to start - https://na.org/what-is-na-world-services/

We understand this is a lot of information to take in so please reach out to any of our team with any questions etc that you might have.

Thank you for trusting us with this. It's an honour to serve you all.

ILS
UK Delegate Team
Sam RD
Neil ARD
Natalie ARD2

-END-